

User Manual for BIS

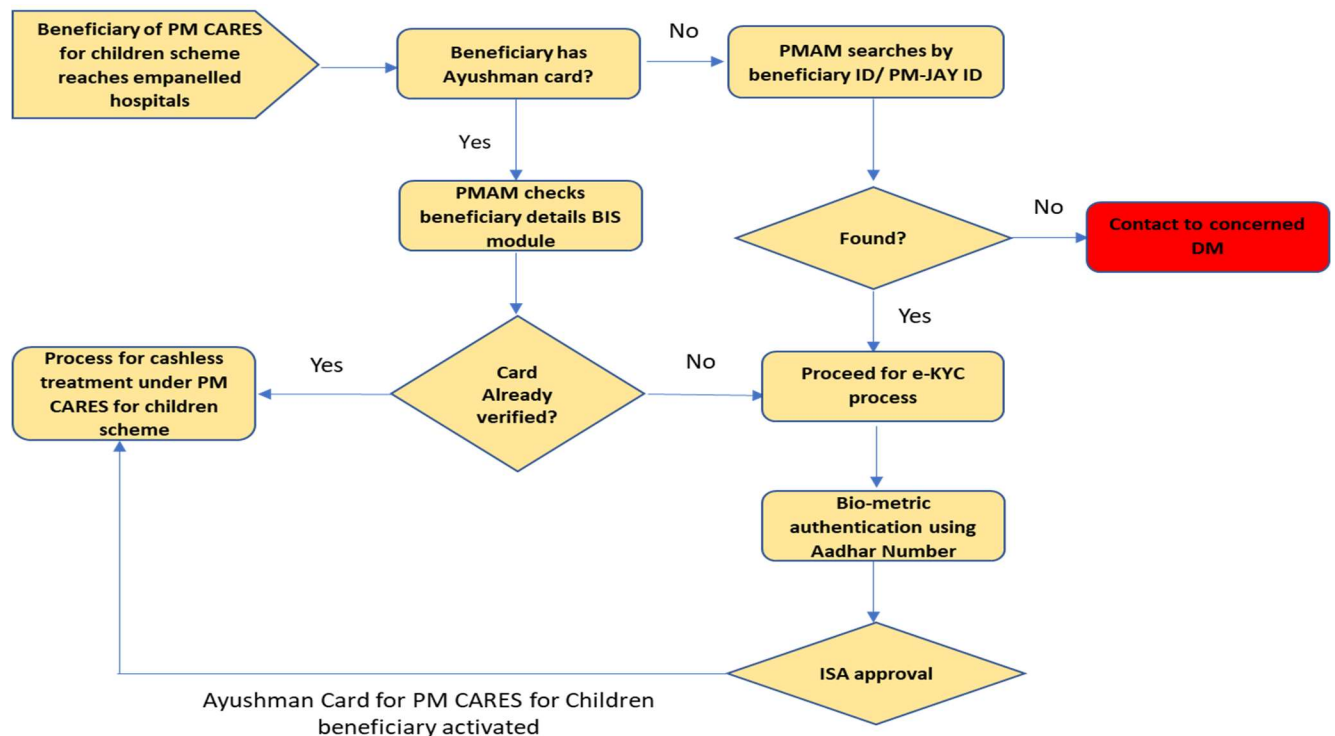
1. Beneficiary Identification System (BIS) Process Flow

Ayushman cards provided to beneficiaries of PM CARES for Children scheme are inactive and those may be activated at the empaneled hospital after e-KYC authentication. The existing AB PM-JAY BIS module is to be used for the authentication of PM CARES for children scheme beneficiaries. Activation of Ayushman card is one-time activity only for the beneficiary.

The following mechanism will be used for PM CARES for Children scheme beneficiary verification.

- ❖ Pre-printed PVC card with PM-JAY ID has been issued to the eligible beneficiary of PM CARES for Children scheme.
- ❖ PM CARES for children scheme beneficiaries to avail services, the beneficiary must present their Ayushman card/ PM-JAY ID/Beneficiary ID at the empaneled EHCP.
- ❖ To confirm the identity, Aadhaar-based eKYC is mandatory to complete the authentication process.
- ❖ Once the card is approved in the system by the NHA-authorized ISA at L1 approver level or L2 approver level, the beneficiary can avail cashless healthcare services at the EHCP.
- ❖ Card print option will also be available.

The process flow for verification PM CARES for Children beneficiaries is depicted below.



Step-by-step process for Beneficiary Identification System (BIS)

Step 1: After logging in, PMAM to use the “Search Beneficiary” functionality available on the left menu for searching beneficiaries in the system

Step 2: Select Scheme from the drop-down as “PM CARES for Children Scheme

Step 3: Search using the **PM-JAY ID** or **Beneficiary ID**

Step 4: Enter PM-JAY ID or Beneficiary ID & search

Once logged in on BIS, Click on Search Beneficiary on the left menu.

Select Scheme from the drop down

Search using the Ayushman ID or Beneficiary ID.

Enter Ayushman ID or Beneficiary ID

The screenshot displays the BIS web application interface. The header includes the Ministry of Health & Family Welfare, Government of India, and the National Health Authority logos. The user is logged in as Md Hamid Raza. The left sidebar contains a menu with options: Home, Search Beneficiary, Approved Beneficiaries, Pending Beneficiaries, Rejected Beneficiaries, Print Golden Cards, and Sign Out. The 'Search Beneficiary' option is highlighted. The main content area shows a 'Search Beneficiary' form with a 'Scheme' dropdown menu set to 'PM Cares for Children' and a 'Search Parameter*' dropdown menu with options 'Select', 'PMJAY ID', and 'BENEFICIARY ID'. A red text label 'Selected Scheme: PM Cares for Children' is visible in the top right corner of the search area. Green arrows point from the instructional text on the left to the corresponding UI elements: 'Click on Search Beneficiary' points to the menu item, 'Select Scheme from the drop down' points to the 'Scheme' dropdown, and 'Search using the Ayushman ID or Beneficiary ID' points to the 'Search Parameter*' dropdown.

Step 5: After searching the PM-JAY/Beneficiary ID, details of the beneficiary will be displayed on the screen, then click on “Collect KYC” option & proceed.

Details of beneficiary displayed on the screen by using Ayushman ID or Beneficiary ID

Click on Collect KYC

BENEFICIARY IDENTIFICATION SYSTEM

Ministry of Health & Family Welfare
Government of India

PM-JAY

national health authority

Home
Search Beneficiary
Approved Beneficiaries
Pending Beneficiaries
Rejected Beneficiaries
Print Golden Cards
Sign Out

Search Beneficiary

Scheme: PM Cares for Children
Search Parameter*: BENEFICIARY ID
Enter Beneficiary ID for PM CARES
BENEFICIARY ID: 2016
Search Reset

PM CARES FOR CHILDREN - BENEFICIARY ID

Name	Father Name	Date of Birth	Year of Birth	Gender

Collect KYC

Step 6: PMAM to select Aadhaar option for e-kyc process

Click on Aadhaar

BENEFICIARY IDENTIFICATION SYSTEM

Ministry of Health & Family Welfare
Government of India

PM-JAY

national health authority

Add Personal Details
Add Family Details

Beneficiary Documents Upload

Member ID:
NAME:
MOTHER NAME:
YEAR OF BIRTH:

Family ID:
FATHER NAME:
GENDER:

Select ID Type: ☒ Aadhaar

Step 7: Aadhar consent for linking PM-JAY ID with Health ID (ABHA ID), click on “Yes”

Consent for creating Ayushman Bharat Health Account

Aadhaar Consent text for linking PM-JAY ID with Health ID

I hereby declare that I am voluntarily sharing my identity information / Aadhaar Number / Virtual ID issued by UIDAI with National Health Authority (NHA) for the purpose of creating and linking my PM-JAY ID with Health ID. I understand that upon successfully creation and linking both cards, I stand to avail benefits under Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB-PMJAY) and related benefits under Ayushman Bharat Digital Mission. I also authorize NHA to use my Aadhaar number / Virtual ID for performing Aadhaar based authentication with UIDAI and store my e-KYC information as per the provisions of Aadhaar Act, 2016 read with Regulations and Amendments as may be updated from time to time only for the above purpose. I understand that UIDAI will share my e-KYC (Name, Address, Age, DoB, Gender and Photograph) details with NHA on successful authentication. I also understand that my e-KYC information excluding Aadhaar number / Virtual ID / UID Token will be made available to empanelled hospitals, insurers, insurance agencies (ISAs), State Health Agencies (SHA) and entities (such as Healthcare Information Providers (HIPs), Healthcare Information Users (HIUs), Consent Managers, Healthcare Repository Providers (HRPs), and Health Lockers as specified under National Digital Health Ecosystem (NDHE)), post my consent and authentication. Further, I give my consent to use my e-KYC details for following:

- Enrollment into the AB-PMJAY Scheme (ABHA/ Golden record generation).
- Availing benefits under AB-PMJAY and ABDM scheme at any of the empanelled hospital.
- The purpose of Data Analytics by NHA.
- Enabling the healthcare services across NDHE
- Verifying eligibility under other schemes of Government of India.

I have been duly informed about the option of creation of AB-PMJAY ID and ABHA No. without using my Aadhaar details. However, I have consciously taken the decision to use Aadhaar number (UID) / Virtual ID (VID) for the purpose of availing benefits under AB-PMJAY and ABDM.

I also understand that my Aadhaar number may be used to verify my information available with SECC, RSBY and other databases as required by the scheme. I reserve the right to revoke the given consent at any point of time from National Health Authority.

☐ Yes I wish to create/link my ABHA with PMJAY ID

Step 8: Enter mobile number as per the option provided Self, Family or Others

Note:- In case of “Self” option, OTP will be sent to the entered mobile number & same needs to be verified. If family or others is selected then OTP will not be sent to the entered number.

Proceed as per the selected option.

Enter Mobile number

Select options

If self selected, OTP will be sent to Self mobile No

If family & other Selected, OTP will not be generated

Aadhaar number / Virtual ID for performing Aadhaar based authentication with UIDAI and store my e-KYC information as per the provisions of Aadhaar Act, 2016 read with Regulations and Amendments as may be updated from time to time only for the above purpose. I understand that UIDAI will share my e-KYC (Name, Address, Age, DoB, Gender and Photograph) details with NHA on successful authentication. I also understand that my e-KYC information excluding Aadhaar number / Virtual ID / UID Token will be made available to empanelled hospitals, insurers, insurance agencies (ISAs), State Health Agencies (SHA) and entities (such as Healthcare Information Providers (HIPs), Healthcare Information Users (HIUs), Consent Managers, Healthcare Repository Providers (HRPs), and Health Lockers as specified under National Digital Health Ecosystem (NDHE)), post my consent and authentication. Further, I give my consent to use my e-KYC details for following:

- Enrollment into the AB-PMJAY Scheme (ABHA/ Golden record generation).
- Availing benefits under AB-PMJAY and ABDM scheme at any of the empanelled hospital.
- The purpose of Data Analytics by NHA.
- Enabling the healthcare services across NDHE
- Verifying eligibility under other schemes of Government of India.

I have been duly informed about the option of creation of AB-PMJAY ID and ABHA No. without using my Aadhaar details. However, I have consciously taken the decision to use Aadhaar number (UID) / Virtual ID (VID) for the purpose of availing benefits under AB-PMJAY and ABDM.

I also understand that my Aadhaar number may be used to verify my information available with SECC, RSBY and other databases as required by the scheme. I reserve the right to revoke the given consent at any point of time from National Health Authority.

☒ Yes I wish to create/link my ABHA with PMJAY ID

☐ I Agree

Enter Mobile No:

Step 9: Aadhaar-based authentication: PMAM takes verbal consent for Aadhaar e-KYC authentication

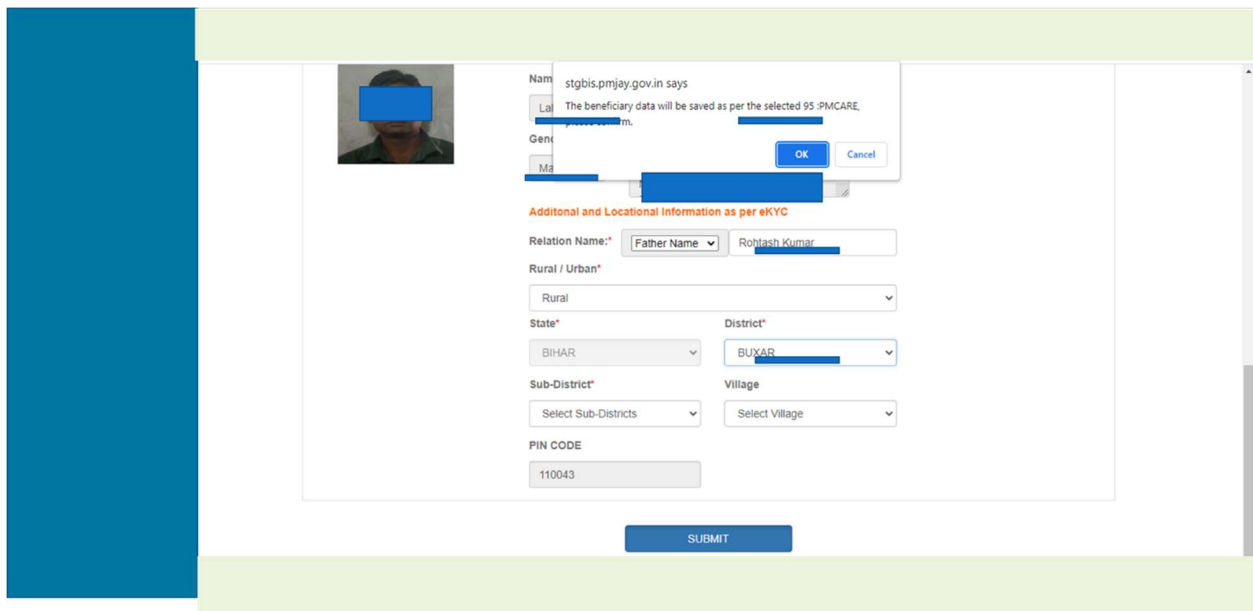
- a) Select one of the Aadhaar '**biometric authentication**' option from the dropdown
- Fingerprint-based (using Fingerprint Scanner)
 - Iris scan based (using Iris Scanner)
 - Aadhaar OTP (**This option should be used for the children below 5 yrs. of age who does not have biometric authentication**)

The screenshot shows the 'BENEFICIARY IDENTIFICATION SYSTEM' interface. It includes fields for Member ID, NAME, MOTHER NAME, YEAR OF BIRTH, Family ID, FATHER NAME, and GENDER. A dropdown menu for 'SELECT AUTHENTICATION TYPE' is open, showing options: FINGER PRINT, IRIS, and AADHAAR OTP. A blue callout box on the left points to the 'AADHAAR OTP' option with the text 'Select option for Aadhaar verification'.

Step 10: Post Aadhaar-based authentication, details of the beneficiary will be displayed on the screen. Select the relation name & other fields & submit

The screenshot shows the 'Additional and Locational Information as per eKYC' section. It includes fields for Name, Date of Birth, Gender, Address, Relation Name (dropdown), Rural / Urban, State, District, Village, and PIN CODE. A blue callout box on the left points to the 'Relation Name' dropdown with the text 'Select the correct option'. Another blue callout box on the left points to the 'SUBMIT' button with the text 'Submit BIS request for approval'.

Step 11: On submission, system would ask PMAM for confirmation. Click on OK

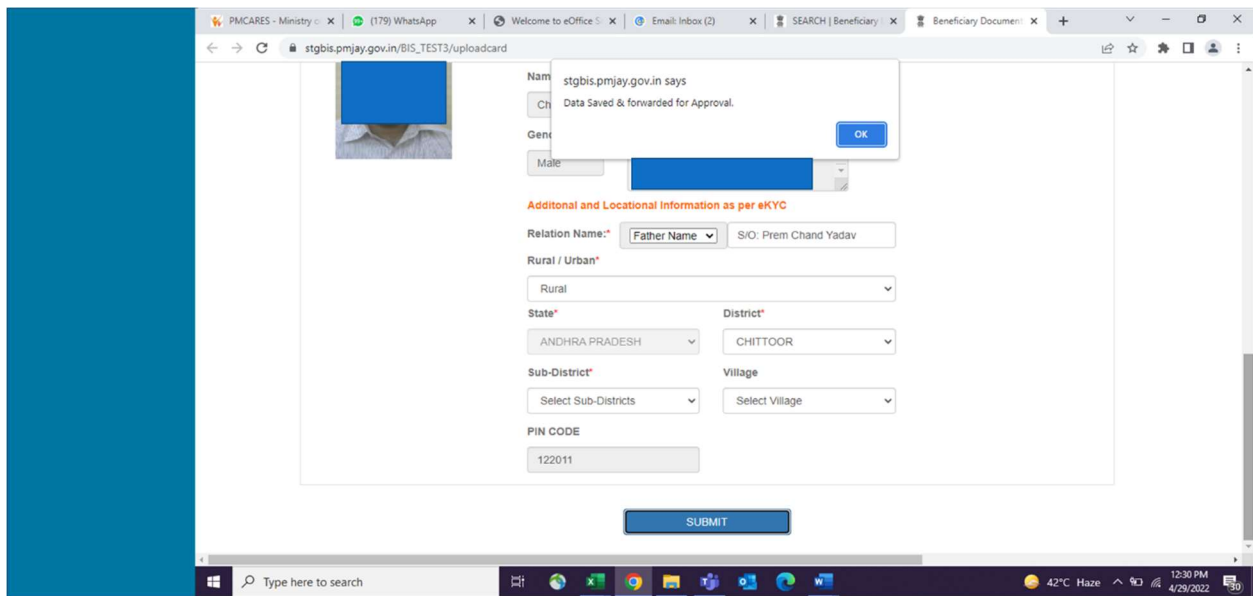


The screenshot shows a web application interface for PMJAY beneficiary registration. A confirmation dialog box is displayed over the form, stating: "stgbis.pmjay.gov.in says The beneficiary data will be saved as per the selected 95-PMJAY. OK Cancel". The form in the background contains the following fields:

- Name:** [Redacted]
- Gender:** [Redacted]
- Additional and Locational Information as per eKYC:**
 - Relation Name:** Father Name (dropdown), Rohitash Kumar (text)
 - Rural / Urban:** Rural (dropdown)
 - State:** BIHAR (dropdown), **District:** BUXAR (dropdown)
 - Sub-District:** Select Sub-Districts (dropdown), **Village:** Select Village (dropdown)
 - PIN CODE:** 110043 (text)

A blue "SUBMIT" button is located at the bottom of the form.

Step 12: Subsequently, beneficiary data is saved and forwarded for approval.



The screenshot shows the same web application interface as in Step 11, but with a different confirmation dialog box. The dialog box states: "stgbis.pmjay.gov.in says Data Saved & forwarded for Approval. OK". The form in the background contains the following fields:

- Name:** [Redacted]
- Gender:** Male (dropdown)
- Additional and Locational Information as per eKYC:**
 - Relation Name:** Father Name (dropdown), S/O: Prem Chand Yadav (text)
 - Rural / Urban:** Rural (dropdown)
 - State:** ANDHRA PRADESH (dropdown), **District:** CHITTOOR (dropdown)
 - Sub-District:** Select Sub-Districts (dropdown), **Village:** Select Village (dropdown)
 - PIN CODE:** 122011 (text)

A blue "SUBMIT" button is located at the bottom of the form.